Natural Gas Pipeline New Mexico GAS COMPANY ON AN EMERA GUMPANY







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MORE INSULATION = MORE SAVINGS + MORE COMFORT

Nine out of ten homes in the United States are poorly sealed and under-insulated, wasting energy and money. Prepare now for the cold winter ahead by checking your home's attic insulation. Adding insulation is one important way to Rule Your Attic! Plus New Mexico Gas Company residential customers may be eligible for rebates that make adding insulation more affordable.

By properly sealing and insulating your attic you can:

Increase comfort. Insulation helps keep heat in during the winter and warm air out in the summer, so you stay comfortable in every season.

Reduce heating costs. By adding insulation, you may save up to 20 percent on home heating costs, according to www.energystar.gov.

Improve performance. R-values measure how well your insulation can resist heat passing through it. The higher the R-value, the better the insulating performance and savings potential.

Get rebates. NMGC offers rebates that cover 25 percent of the cost of adding insulation - up to \$500 - when you have a participating contractor install insulation in your attic or roof.

Start from the top to improve energy efficiency in your home. Learn more about insulating your attic and finding a participating contractor at www.nmgcgetrebates.com/insulation-rebates.



Energy Assistance for Those in Need

If you need help paying your heating bills this winter, you may be eligible for the Low-Income Home Energy Assistance Program (LIHEAP). This federally funded program is administered through the New Mexico Human Services Department and offers assistance to income-qualifying New Mexico residents.

You can apply for LIHEAP assistance at any one of 40 HSD offices across the state. To find the office near you, call HSD at 1-800-283-4465 or visit www.hsd.state. nm.us/isd/liheap.html. If you live on Tribal lands, please call New Mexico Gas Company or visit https://www.nmgco.com/LIHEAP.aspx for application information.

Corrugated Stainless Steel Tubing (CSST)

Corrugated Stainless Steel Tubing (CSST) is a flexible, stainless steel pipe used to distribute natural gas within

residential, commercial and industrial structures. Coated with yellow exterior plastic, CSST is usually routed beneath floors, inside interior walls and in attic spaces. While CSST features

many benefits, it must be properly

bonded and grounded for safe installation. Proper bonding and grounding will reduce the risk of damage and fire from a nearby lightning strike.

*NMGC doesn't provide inspection service for CSST installations. Please contact your builder, contractor or a qualified professional for an evaluation or for more information. Or visit www.csstsafety.com.

Customer Safety: Know About Carbon Monoxide

With the onset of colder weather, most of us will be turning on our furnaces this month. It is important to take safety precautions that can help protect you and your loved ones from the risks of carbon monoxide. Your safety is important to us. That's why we want you to know more. Carbon monoxide is an odorless, invisible gas that is produced when any type of fuel burns incompletely because of insufficient oxygen. The best defense is to have a licensed technician inspect your furnace to ensure it is operating properly. Visit our website, https://www.nmgco.com/Carbon_Monoxide.aspx, for more carbon monoxide safety information and steps you can take to help protect you and your family.



HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service: 505-697-3335 (Albuquerque Metro) or toll free: 1-888-NM-GAS-CO (1-888-664-2726)

Call Center Hours: 7:30 am - 6 pm weekdays

Gas Leaks/Emergencies 24/7: 1-888-NM-GAS-CO (1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811: Call 811 before you dig



Facebook.com/NMGasCo



@nmgasco

Correspondence Address: New Mexico Gas Company PO Box 97500 Albuquerque, NM 87199-7500

Payment Address: New Mexico Gas Company PO Box 27885 Albuquerque, NM 87125-7885

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final September cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3701 and last September's cost of gas was \$0.3493. The estimated average home gas use for September is 17 therms, and the estimated average residential gas bill for September is \$24.

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