

**NEW MEXICO GAS COMPANY  
FOURTH REVISED RATE NO. 11  
CANCELING THIRD REVISED RATE NO. 11**

**MISCELLANEOUS FEES AND CHARGES**

**Page 1 of 6**

AVAILABILITY

The following fees and charges are applicable to any Customer who is rendered any of the services described in this Rate.

TERRITORY

All of the Company's service areas.

RATES

A. Turn-On Fee:

- |                                  |   |  |
|----------------------------------|---|--|
| 1. Premium Service               |   |  |
| i. Residential                   | \$112.50  |  |
| 2. During Regular Business Hours |   |  |
| i. Residential                   | \$ 75.00  |  |
| ii. Non-Residential              | Applicable hourly Technical Services Labor Rate (one hour minimum)                        |  |
| 3. After Regular Business Hour   |   |  |
| i. Residential                   | One and one-half times applicable hourly Technical Services Labor Rate (one hour minimum) |  |
| ii. Non-Residential              | One and one-half times applicable hourly Technical Services Labor Rate (one hour minimum) |  |

B. Read-in Fee

\$ 40.00

C. Return Payment Fee

\$ 15.00

x

D. Collection charge away from Company's established Office

\$ 11.00

E. Tampering Penalty

\$250.00 First offense  
\$500.00 Thereafter

x

x

Advice Notice No. 83

**EFFECTIVE**

December 29, 2020

Replaced by NMPRC

By: Commission Final Order

Case No. 19-00317-UT

*/s/ Nicole Strauser*

Nicole Strauser

Associate General Counsel

NMGCO#4123776

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F. Special charge for testing Customer's meter as provided in Company Rule No. 11(b):

<u>Type of Meter</u>	<u>Service Charge</u>
1. Positive displacement meter with a capacity of:	
a. 300 cubic feet per hour or less	\$38.00
b. 301 cubic feet per hour or more	\$63.00
2. Orifice meter	\$63.00

G. Technical Services Labor Rates (using hand tools only)  
Includes services such as furnace light and check and other services on the Customers' side of the meter.

<u>Unit of Time</u>	<u>1 Person, 1 Truck, Tools</u>	<u>2 Person, 1 Truck, Tools</u>
1 Hour	\$ 75.00	\$135.00
1 Hour, 30 Min.	\$112.50	\$202.50
2 Hours	\$150.00	\$270.00
Each Additional 30 Minutes Time Unit	\$ 37.50	\$ 67.50

Work performed at a time other than regular business hours will be billed at one and one-half times the applicable hourly Technical Services Labor Rate (listed above) with a one-hour minimum charge.

H. Construction & Maintenance Labor Rates (using heavy machinery)  
Includes services such as meter moves, service-lines, excess-flow valve installation.

1. For each work order processed a \$75.00 charge will be imposed.

<u>Unit of Time</u>	<u>2 Person, 1 Truck, Tools</u>	<u>3 Person, 1 Truck, Tools</u>
1 Hour	\$135.00	\$200.00
1 Hour, 30 Min.	\$202.50	\$300.00
2 Hours	\$270.00	\$400.00
Each Additional 30 Minutes Time Unit	\$ 67.50	\$100.00

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Work performed at a time other than regular business hours will be billed at one and one-half times the applicable hourly Construction and Maintenance Labor Rate (listed above) with a one-hour minimum charge.

3. There will be an additional charge to the Customer's invoice for services that require heavy machinery, such as:

	<u>Hourly Rate</u>		<u>Hourly Rate</u>
Trailers - All types	\$15.00	Motor Graders & Bulldozers	\$32.00
Trucks with Power Equipment	\$25.00	Welding Machines	\$12.00
Ditching/Trenching/ Digging Machines	\$55.00	Miscellaneous	\$ 7.00
Air Compressors	\$ 5.00	Lights, Generators, Pumps	\$ 7.00
Leak Detectors	\$ 6.00	Boring Machines/Underdaws	\$80.00

OTHER CONDITIONS

1. Any Customer who (1) is a member of a branch of the United States armed forces, the reserves or the New Mexico national guard, and (2) is deployed or on temporary military duty assignment outside the Customer's community for more than thirty (30) days, may suspend his or her utility service without penalty if the Customer certifies to the Company that:
- (i) Customer has orders to deploy or to be temporarily assigned outside the Customer's community;
  - (ii) The account is in the Customer's name;
  - (iii) Customer owns the residence where service is rendered or has a lease that does not preclude suspension of utilities; and
  - (iv) Customer's family members or other persons will not be staying in the residence during the time the Customer is deployed or temporarily assigned.

Upon return from deployment or temporary duty assignment, the Company shall not charge the Customer a Residential Turn-On Meter Order Fee or a Read-In Meter Order Fee to reinstate service to the Customer, at the Customer's prior address or a new address, during normal business hours.

If the Customer requests Premium Service Turn-On Order for Residential Service or After Regulator Business Hours for Residential Turn-On Order, the Customer shall only be charged the difference

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between the Residential Turn-On Meter Fee and the Premium Service Turn-On Order or the After Regular Business Hours for Residential Turn-On Order (whichever is applicable).

2. Services rendered at a Customer's premises during regular business hours will be billed at the applicable hourly labor rate plus any applicable taxes or fees. If the service requires the use of materials, supplies or specialized equipment, the actual cost of those materials, supplies or specialized equipment plus a fixed overhead fee of 50% will be added to the Customer's invoice.
3. Premium Service allows a Customer to schedule Turn-On Meter Order services for the same day, when that service would normally be performed the next day. Premium Service is billed at the one hour, thirty-minute hourly service for 1 Person, 1 Truck and Tools rates.
4. If the service requires the Company to contract for "outside" services not normally performed by the Company, the actual cost of those services will be added to the Customer's invoice.
5. If a Customer requests that work be done at the Customer's premises after regular business hours, the Company is authorized to charge one and one-half times the Company's applicable hourly labor rate. The Company is also authorized to charge other applicable fees and charges for the work done, including the actual cost of any materials or supplies plus a fixed overhead fee of 50% required to complete the work. Prior to the commencement of any work the Company shall provide the Customer with an estimate of the cost of the after-hours service.
6. If a Customer requests that work be done at the Customer's premises during regular business hours, but the work cannot be completed during regular business hours or the work cannot be performed until after regular business hours, the Company is authorized to charge one and one-half times the Company's applicable hourly labor rate for the work performed after regular business hours. Prior to the commencement of any after-hours work the Company shall provide the Customer with an estimate of the cost of the after-hours service.
7. If a Customer refuses to accept the additional charge associated with the after-hours services under either Other Conditions 3. or 4. above, then the work or service shall be performed during regular business hours in the order in which request for work or service shall have been received by the Company.

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No fee, however, shall be charged in the following cases:

- (a) When the call is initiated by the Company itself.
- (b) When the call is made as the result of the Customer's notice under Company Rule No. 6(e).

- 8. If the service requires the Company to make multiple trips to complete the work originally requested, the Company is authorized to charge the non-residential Customer (including residential developer/builder requesting service) the applicable hourly rate for the entire time spent to complete the service. This would include all travel time to the Customer's site.
- 9. Work is billed in thirty (30) minute units after a one-hour minimum charge, based upon the applicable hourly labor rates. Any portion of a thirty (30) minute interval worked will be billed as a complete unit.

Example: a one-person job takes one (1) hour and twenty-five (25) minutes to complete. The Customer will be billed for the first three (3) units of work, (1 hour and 30 minutes) for a labor charge of \$112.50.

- 10. A one-hour minimum call charge will be applied to all after regular hour service which is performed at the Customer's request.
- 11. Whenever service is rendered to a Customer directly from a transmission line the Company is authorized to charge a non-refundable fee not to exceed actual cost payable in advance, to defray the Company's costs of making the connection and providing special equipment for removal of liquids from the gas. In addition, whenever the Company, under the provisions of the tariff of any of its pipeline suppliers, is required to pay a non-refundable connection charge to such supplier as a condition to receiving service through a tap on one of such supplier's gathering or transmission lines, the Company is authorized to collect a like charge from the Customer(s) to be served by the Company through such a tap. Prior to any work being authorized, the Customer will be advised of the Company's estimate of cost.

- 12. In cases of meter tampering, bypassing or diversion of a meter, the Customer will be assessed a Tampering Penalty for the first offense of \$250.00 and \$500.00 thereafter. In addition, the Customer will be charged the estimated gas usage at the applicable rate, including labor and the actual cost of any materials or supplies plus a fixed overhead fee of 50%. x  
x  
x  
x

Prior to the restoration of services, the Customer will be required to pay the Company all charges associated with the meter tampering, bypassing or diversion. x  
x

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13. The rates and charges set forth above may be increased by an amount equal to the sum of the taxes payable under the Gross Receipts and Compensating Tax Act and of all other taxes, fees or charges (exclusive of ad valorem, state and Federal income taxes) payable by the Company and levied by any governmental authority on the public utility service rendered, or on the right or privilege of rendering the service, or any object or event incidental to the rendition of service.
14. Any amount for service under this Rate left unpaid thirty (30) days after the bill date is subject to a six hundred sixty-seven one-thousandths percent (0.667%) per month late payment charge.
15. Service under this Rate is subject to all applicable laws and orders, and to the Company's Rules and Regulations on file with the New Mexico Public Regulation Commission.

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