## BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF THE APPLICATION	)
OF NEW MEXICO GAS COMPANY, INC.	)
FOR APPROVAL OF REVISIONS TO ITS	)
RATES, RULES, AND CHARGES PURSUAN'	T) Case No. 23-00255-UT
TO ADVICE NOTICE NO. 96	)
	)
NEW MEXICO GAS COMPANY, INC.	)
	)
Applicant.	<u> </u>

#### **DIRECT TESTIMONY AND EXHIBITS**

**OF** 

ALANA M. DE YOUNG

**September 14, 2023** 

1		I. <u>INTRODUCTION</u>
2	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
3	A.	My name is Alana M. De Young. My business address is 7120 Wyoming Boulevard, NE
4		Suite 20, Albuquerque, New Mexico 87109.
5		
6	Q.	BY WHOM AND IN WHAT CAPACITY ARE YOU EMPLOYED?
7	A.	I am Senior Legal Counsel for New Mexico Gas Company, Inc. ("NMGC" or the
8		"Company").
9		
10	Q.	PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND WORK
11		EXPERIENCE.
12	A.	I received a Bachelor of Arts in Interdisciplinary Studies/International Studies from the
13		University of Arizona in 2008. I earned a Juris Doctorate degree from the University of
14		New Mexico School of Law in 2012.
15		
16		In 2012, I began my professional career as an associate at Modrall, Sperling, Roehl, Harris
17		& Sisk, P.A. in Albuquerque, New Mexico. At the Modrall firm, my practice was devoted
18		mainly to litigation matters.
19		
20		In October 2016, I joined the Adams+Crow Law Firm as a partner, where my practice was
21		devoted mainly to litigation matters.
22		

1		In October 2022, I joined NMGC as Senior Legal Counsel. Currently, I represent the
2		Company in a variety of areas, including litigation, claims, employee relations, and
3		compliance. My administrative responsibilities include assisting with supervision of in-
4		house legal and compliance staff, and involvement in the oversight of the legal department
5		budget, including reviewing and approving outside legal expenses.
6		
7		I am currently licensed to practice law in New Mexico.
8		
9	Q.	HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE NEW MEXICO PUBLIC
10		REGULATION COMMISSION ("NMPRC" OR THE "COMMISSION")?
11	A.	No.
12		
13	Q.	WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY?
14	A.	In Section II, I describe and quantify NMGC's base period litigation-related expenses,
15		demonstrate that they were reasonable and prudently incurred and therefore provide a
16		reasonable basis for the Future Test Year level of litigation expense to be recovered in rates
17		pursuant to Section 62-13-3 of the New Mexico Public Utility Act (the "PUA") and
18		17.10.630.7(O) NMAC ("Rule 630"). As used in this Direct Testimony, "Base Period"
19		expenses mean expenses incurred in the twelve-month period ending March 31, 2023.
20		"Future Test Year" expenses are the amounts, with or without adjustments, for the period
21		of October 1, 2024, through September 30, 2025, considered to be a reasonable basis for

setting revised base rates in this proceeding.

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1		In Section III, I describe and quantify NMGC's expected Future Test Year litigation-related
2		expenses and demonstrate that they are expected to be reasonable and prudently incurred
3		based on the Base Period litigation-related expenses. These Future Test Year litigation-
4		related expenses are also included in NMGC's revenue requirement, which is sponsored
5		by NMGC Witness Erik C. Buchanan.
6		
7		In Section IV, I identify expenses, including legal and consultant expenses, incurred (or to
8		be incurred) in preparing and presenting this rate case, and demonstrate that they are
9		reasonable and prudently incurred.
10		
11		In Section V, I discuss insurance expenses.
12		
13		In Section VI, I discuss NMGC's compliance with the requirements of 17.1.2.10(B)(2)(d)
14		NMAC.
15		
16	Q.	HAVE YOU PREPARED ANY EXHIBITS?
17	A.	Yes. The exhibits I prepared, or that have been prepared under my supervision, are:
18		• NMGC Exhibit AMD-1 Summary of Litigation Expenses;
19		• NMGC Exhibit AMD-2 Tort Claim Litigation Expenses;
20		• NMGC Exhibit AMD-3 Commercial Litigation Expenses;
21		• NMGC Exhibit AMD-4 Human Resources Litigation Expenses;
22		• NMGC Exhibit AMD-5 NMPRC Litigation Expenses;

1		• NMGC Exhibit AMD-6 FERC Litigation Expenses; and
2		• NMGC Exhibit AMD-7 Rate Case Expenses.
3		
4		II. BASE PERIOD LITIGATION EXPENSES
5	Q.	WHAT IS THE STANDARD FOR ALLOWING RECOVERY OF LITIGATION
6		EXPENSES?
7	A.	Rule 630.7(O) authorizes recovery of expenses incurred for litigation, which is defined as
8		"all contested matters before regulatory commissions, administrative bodies, and state or
9		federal courts. Litigation also includes arbitration proceedings and other similar dispute
10		resolution proceedings." Litigation expenses are recoverable by a utility if they are
11		reasonable and prudently incurred.
12		
13	Q.	PLEASE EXPLAIN THE TERM "REASONABLE AND PRUDENTLY
14		INCURRED."
15	A.	Based on NMPRC precedent and generally accepted regulatory standards, reasonable and
16		prudently incurred in this context means that a reasonable, ordinary businessperson would
17		make the expenditure, based on the facts and circumstances known by the utility's
18		management at the time.
19		
20	Q.	BRIEFLY DESCRIBE WHAT COMPRISES THE COMPANY'S LITIGATION
21		EXPENSES.
22	A.	Litigation expenses consist primarily of the legal fees associated with outside counsel and
23		their respective staff incurred specifically in connection with litigation as defined by Rule

1		630.7(O). Litigation-related costs also include matter-related costs, such as expert witness
2		fees, court reporter expenses, court fees, reproduction costs, and miscellaneous litigation-
3		related charges.
4		
5	Q.	HOW DOES NMGC TREAT INTERNAL LEGAL EXPENSES FOR LITIGATED
6		MATTERS IN NMGC'S COST OF SERVICE?
7	A.	Internal costs associated with litigation work by attorneys and paralegals employed by the
8		Company are included in the Company's administrative and general accounts, which are
9		indirectly allocated to operations and maintenance accounts. Salaries and internal
10		litigation-related costs are not considered part of the litigation expenses addressed in my
11		Direct Testimony. Rather, this Direct Testimony relates only to outside legal fees and costs
12		for litigated matters.
13		
14	Q.	PLEASE DESCRIBE THE LITIGATION-RELATED OUTSIDE COUNSEL FEES
15		AND COSTS INCURRED BY NMGC IN THE BASE PERIOD.
16	A.	Generally, the fees associated with outside counsel are based on hourly billing rates for
17		outside counsel and paralegals. As noted, the Company also reimburses litigation-related
18		costs incurred or paid by outside counsel in connection with their representation of NMGC
19		in litigated matters. Outside counsel bills NMGC in a statement that shows what services
20		were provided by attorneys and paralegals, the hourly rates for such services, and other
21		costs incurred or paid by outside counsel. Litigation-related outside counsel fees and costs
22		are directly charged to the appropriate internal NMGC account for that matter.

1	Q.	BRIEFLY DESCRIBE THE TYPE OF LITIGATION IN WHICH NMGC HAS
2		BEEN INVOLVED DURING THE BASE PERIOD.
3	A.	NMGC is routinely involved in the following kinds of civil litigation: 1) personal injury
4		and property damage cases (referred to as "Tort Claims"); 2) general civil litigation,
5		including contract disputes and land disputes (referred to as "Commercial Litigation"); and
6		3) employment, labor, and workers' compensation cases (referred to as "Human Resources
7		Claims"). In addition, as a regulated public utility, NMGC is regularly involved in
8		regulatory proceedings before the NMPRC and the Federal Energy Regulatory
9		Commission ("FERC") (referred to as "NMPRC Matters" and "FERC Matters").
10		
11	Q.	DOES NMGC EXPECT TO BE INVOLVED IN SIMILAR KINDS OF
12		LITIGATION MATTERS DURING THE PERIOD RATES WILL BE IN EFFECT?
13	A.	Yes, in general. In my experience, these types of matters are representative of the litigation
14		in which NMGC will likely be involved on an ongoing basis.
15		
16	Q.	WHAT IS THE AMOUNT OF LITIGATION EXPENSES INCURRED DURING
17		THE BASE PERIOD?
18	A.	The amount of litigation expenses NMGC incurred during the Base Period is \$2,062,845.
19		Please see NMGC Exhibit AMD-1 for a summary of these expenses.
20		
21		

1	Q.	OF THIS AMOUNT, WHAT IS THE AMOUNT OF LITIGATION EXPENSES
2		INCLUDED IN THIS CASE?
3	A.	As discussed by NMGC Witness Buchanan and as identified through footnotes in Exhibits
4		AMD-2, -3, -4, -5 and -6, of the total amount of litigation expenses incurred during the
5		base period, the amount of litigation expenses in this case consists of \$663,043.91 as O&M
6		litigation expenses (identified by footnote 1 references in each exhibit, and also
7		summarized in Exhibit AMD-1); \$189,085.92 as plant for specific projects (identified by
8		footnote 2 references in Exhibit AMD-3); \$448,199.77 through a regulatory asset
9		(identified by a footnote 3 reference in Exhibit AMD-5); and \$15,514.92 incurred for credit
10		financing expenses as a separately forecasted item (identified by a footnote 4 reference in
11		Exhibit AMD-5).
12		
13		Of the total litigation expenses set forth above, the amount of litigation expenses not in this
14		case for recovery consists of the \$707,002.43 for LNG Facility litigation expenses which
15		are reserved for potential recovery through a regulatory asset (identified by a footnote 5
16		reference in Exhibit AMD-5).
17		
18	Q.	HAVE YOU DETERMINED WHETHER NMGC'S BASE PERIOD LITIGATION
19		EXPENSES ARE REASONABLE?
20	A.	Yes. I have determined that the litigation expenses NMGC incurred during the base period
21		are reasonable and were prudently incurred. I and members of NMGC's Legal department
22		reviewed data retrieved from the NMGC accounting systems against billings for the base
23		period to ensure accuracy and to determine the applicability of Rule 630.7(O) to such

1		recoverable litigation expenses. I carefully reviewed the litigation expenses related to the
2		categories of claims discussed earlier in my direct testimony. My evaluation of the
3		prudence of these expenses and a brief description of these matters are summarized in this
4		direct testimony and in NMGC exhibits AMD-1 through AMD-6. All these expenses
5		shown on these exhibits were incurred in the base period.
6		
7	Q.	WHAT STANDARD DID YOU USE TO DETERMINE THAT THE COMPANY'S
8		BASE PERIOD LITIGATION EXPENSES ARE REASONABLE AND PRUDENT?
9	<b>A.</b>	The reasonableness of the Base Period litigation expenses must be determined by
10		evaluating generally whether the Company has instituted reasonable procedures for
11		controlling litigation costs and, thus, has a prudent litigation management system. Further,
12		I considered whether the level of litigation expenses was reasonable in light of NMGC's
13		overall business operations and the business, legal, and regulatory environments in which
14		the Company operates. In addition, the Base Period litigation expenses should be
15		reasonable for use as a Future Test Period estimate of rate-effective period costs. In other
16		words, Base Period litigation expenses are a proxy for rate-effective period expenses and
17		thus should not be evaluated solely by the nature of the claims or even the results of the
18		litigation.
19		

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By New Mexico standards, NMGC is a relatively large, well-capitalized and well-insured company doing business in an environment in which litigation is a frequently used method for resolving disputes. Company personnel interact routinely with customers and other members of the public in providing service and conducting business generally. NMGC

1		operates in a heavily regulated industry. NMGC will be sued, and will bring suit, in the
2		regular course of its business. In addition, NMGC, as a utility, will necessarily and
3		routinely initiate, defend, or intervene in proceedings before state and federal regulatory
4		bodies. In all these matters, NMGC must be represented by counsel.
5		
6	Q.	WHAT GENERAL MEASURES HAS NMGC TAKEN TO MANAGE AND,
7		WHERE POSSIBLE, REDUCE LITIGATION EXPENSES?
8	A.	The mission of the NMGC Legal Department is to provide high quality, cost-effective and
9		efficient legal services to assist NMGC in achieving its business goals. Qualified and
10		experienced in-house counsel have been employed by the Company to: 1) provide legal
11		advice, including taking steps to avoid or mitigate the risks of litigation before lawsuits or
12		other litigation is initiated and, where appropriate, to represent the Company in litigated
13		matters; 2) select cost-effective, qualified outside counsel to represent NMGC in litigation;
14		3) oversee what outside counsel does in representing the Company, to help ensure that
15		matters are handled efficiently; 4) make strategic and important tactical decisions in all
16		litigation; 5) establish budgets for certain matters; and 6) control legal fees and costs in all
17		legal matters, including routinely reviewing invoices for litigation-related legal services.
18		
19	Q.	DID YOU CONSIDER ANYTHING ELSE IN EVALUATING THE COMPANY'S
20		LITIGATION EXPENSES?
21	A.	Even though litigation expenses should be evaluated in the aggregate, I also considered
22		several factors commonly used by New Mexico courts to determine if the attorneys' fees

incurred by NMGC in the Base Period were reasonable. These factors include the level of

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1		skill required, the nature and character of the controversy, the amount of damages claimed
2		the importance of the litigation, and the benefits derived from the litigation. This listing is
3		not exhaustive, and other considerations may come into play in any given case, such as the
4		amount of time spent on the case and the importance of the litigation for precedential
5		purposes.
6		
7		In evaluating Base Period litigation expenses in individual cases for prudence and to
8		ascertain whether Base Period litigation expenses are reasonably representative of Future
9		Test Year conditions, I considered these factors and the circumstances of each matter in
10		making my determination. No one factor is dispositive in my analysis, as litigation
11		expenses reflect both events within NMGC's control as well as those outside the
12		Company's control. I have not included the details of settlements in the description of the
13		matters identified in my exhibits because: 1) a settlement may be subject to cour
14		confidentiality orders and/or there may be confidentiality provisions in the settlement
15		agreements themselves; and 2) public disclosure of the settlement amounts and the way in
16		which the Company reached a particular settlement figure may make it more difficult for
17		NMGC to negotiate settlements in future cases or may provide information that could be
18		used to undermine the Company's settlement strategy in pending or future matters.
19		
20	Q.	ARE THE BASE PERIOD LITIGATION EXPENSES PERTAINING TO TORT
21		CLAIMS REASONABLE AND PRUDENT?
22	<b>A.</b>	Yes. These expenses are summarized in NMGC Exhibit AMD-2. These claims involve

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property damage and personal injury claims filed by and against NMGC. For claims filed

1		against NMGC, the Company hired qualified defense counsel experienced in personal
2		injury and property damage litigation. On the other side of the equation, the Legal
3		Department contracted with commercial practitioners to collect money from third parties
4		who damaged NMGC's property. NMGC also hired qualified counsel to seek temporary
5		restraining orders to protect NMGC employees from customers who made threats of
6		imminent harm or death while NMGC field employees were performing their duties. These
7		litigation expenses are also necessary to achieve recoveries that reduce the overall costs of
8		repairing NMGC's property and are, in my opinion, reasonable and prudent.
9		
10	Q.	ARE THE BASE PERIOD LITIGATION EXPENSES PERTAINING TO
11		COMMERCIAL LITIGATION REASONABLE AND PRUDENT?
12	<b>A.</b>	Yes. These expenses are summarized in NMGC Exhibit AMD-3. The Legal Department
13		retains qualified litigators with expertise in commercial disputes, land use disputes, and
14		other specialized areas where necessary, and these expenses are, in my opinion, reasonable
<ul><li>14</li><li>15</li></ul>		other specialized areas where necessary, and these expenses are, in my opinion, reasonable and prudent.
15		
15 16		and prudent.
<ul><li>15</li><li>16</li><li>17</li></ul>		and prudent.  NMGC was recently able to settle a commercial suit it brought against one of its vendors.
15 16 17 18		and prudent.  NMGC was recently able to settle a commercial suit it brought against one of its vendors.  The settlement called for a payment to NMGC. NMGC is recognizing this payment as a
15 16 17 18 19		and prudent.  NMGC was recently able to settle a commercial suit it brought against one of its vendors.  The settlement called for a payment to NMGC. NMGC is recognizing this payment as a regulatory liability that is discussed further in the Direct Testimony of NMGC Witness

23

1	Q.	ARE THE BASE PERIOD LITIGATION EXPENSES PERTAINING TO HUMAN
2		RESOURCES LITIGATION REASONABLE AND PRUDENT?
3	<b>A.</b>	Yes. These expenses are summarized in NMGC Exhibit AMD-4. The Legal Department
4		retains qualified litigators with expertise in human resources and personnel disputes and
5		other specialized areas where necessary, and these expenses are, in my opinion, reasonable
6		and prudent.
7		
8	Q.	ARE THE BASE PERIOD LITIGATION EXPENSES PERTAINING TO NMPRO
9		MATTERS REASONABLE AND PRUDENT?
10	Α.	Yes. These expenses are summarized in NMGC Exhibit AMD-5. NMGC is required by
11		law to file with the NMPRC to obtain approval to engage in various activities related to its
12		business and to make filings with the NMPRC related to various rules or docketed matters.
13		The Company must also respond to orders issued by the NMPRC. In some instances, it is
14		necessary to intervene in proceedings that may set an important precedent applicable to
15		NMGC in future cases. NMGC retains qualified counsel in state regulatory proceedings
16		who have substantial experience with the PUA and regulatory law in general to represent
17		NMGC in these matters. In my opinion, the litigation expenses pertaining to NMPRC
18		matters are reasonable and prudent.
19		
20	Q.	ARE THE BASE PERIOD LITIGATION EXPENSES PERTAINING TO FERC
21		MATTERS REASONABLE AND PRUDENT?
22	<b>A.</b>	Yes. These expenses are summarized in NMGC Exhibit AMD-6. The Legal Department
23		retains qualified counsel in FERC law and procedures to represent NMGC in these matters.

1		In my opinion, the litigation expenses pertaining to FERC matters are reasonable and
2		prudent.
3		
4	Q.	IS NMGC REGULATED BY FERC?
5	A.	No, NMGC is not directly regulated by FERC. FERC regulates the interstate transmission
6		of electricity, natural gas, and oil. As NMGC only transports natural gas within the state
7		of New Mexico, it is not directly subject to FERC's regulation.
8		
9	Q.	IF NMGC IS NOT REGULATED BY FERC, WHY DOES IT HAVE LITIGATION
10		COSTS FOR REGULATORY PROCEEDINGS BEFORE FERC?
11	A.	Due to New Mexico's vast geographic landscape, NMGC must contract for capacity with
12		third-party interstate and intrastate pipelines in order to transport its gas supplies state-
13		wide. El Paso Natural Gas Company ("EPNG") and Transwestern Pipeline Company
14		("TW") are the two major interstate pipelines crossing New Mexico that have pipeline
15		interconnections with NMGC near major demand areas. NMGC also relies on EPNG, TW,
16		and smaller gas pipelines such as West Texas Gas, to transport gas to communities located
17		in its remote service areas of New Mexico where the Company owns local distribution
18		systems, but no transmission pipelines.
19		
20		NMGC participates in the FERC rate cases filed by these companies to protect the
21		Company's capacity rights and, insofar as possible, help ensure that the costs of
22		transportation service on these pipelines are reasonable. Because the rates charged to
23		NMGC by those pipelines are ultimately borne by NMGC customers, NMGC believes it

1		is prudent to take an active role in settlement and, if necessary, litigation in each FERC rate
2		case.
3		
4		In addition to participation in FERC rate cases, NMGC also completes routine compliance
5		filings with FERC. NMGC is required to provide transportation services under New
6		Mexico Statutes Annotated 1978, Section 62-6-4.1A. As such, while NMGC is not directly
7		regulated by FERC, NMGC has FERC filing obligations related to certain transportation
8		services offered by NMGC. These filings can be complex and voluminous due to the nature
9		of the services offered, and NMGC is represented by specialized counsel in relation to such
10		filings.
11		
12		III. <u>FUTURE TEST YEAR LITIGATION EXPENSES</u>
12 13	Q.	III. <u>FUTURE TEST YEAR LITIGATION EXPENSES</u> WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED
	Q.	
13	Q.	WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED
13 14		WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED FOR RECOVERY IN THE COST OF SERVICE?
<ul><li>13</li><li>14</li><li>15</li></ul>		WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED FOR RECOVERY IN THE COST OF SERVICE?  To arrive at its Future Test Year litigation expenses, NMGC brought forward the
<ul><li>13</li><li>14</li><li>15</li><li>16</li></ul>		WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED FOR RECOVERY IN THE COST OF SERVICE?  To arrive at its Future Test Year litigation expenses, NMGC brought forward the reasonable and prudent Base Period litigation expenses as found in NMGC Exhibits AMD
13 14 15 16 17		WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED FOR RECOVERY IN THE COST OF SERVICE?  To arrive at its Future Test Year litigation expenses, NMGC brought forward the reasonable and prudent Base Period litigation expenses as found in NMGC Exhibits AMD 1-6, and then applied the inflationary escalator (as testified to by NMGC Witness)
13 14 15 16 17		WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED FOR RECOVERY IN THE COST OF SERVICE?  To arrive at its Future Test Year litigation expenses, NMGC brought forward the reasonable and prudent Base Period litigation expenses as found in NMGC Exhibits AMD 1-6, and then applied the inflationary escalator (as testified to by NMGC Witness Buchanan) to the Base Period litigation expenses in order to estimate its Future Test Year
13 14 15 16 17 18 19		WHAT IS THE TOTAL AMOUNT OF LITIGATION EXPENSES INCLUDED FOR RECOVERY IN THE COST OF SERVICE?  To arrive at its Future Test Year litigation expenses, NMGC brought forward the reasonable and prudent Base Period litigation expenses as found in NMGC Exhibits AMD 1-6, and then applied the inflationary escalator (as testified to by NMGC Witness Buchanan) to the Base Period litigation expenses in order to estimate its Future Test Year litigation expenses. The total amount of litigation expenses included for recovery in the

1	Q.	IS TH	IE	AMOUNT	OF	FUTURE	TEST	YEAR	LITIGATION	EXPENSE
2		INCLU	J <b>DE</b>	D IN THE C	COST	OF SERVI	CE REA	ASONAE	BLE AND PRUD	ENT?

Yes, it is. My opinion is based on the historic costs involved in litigation matters, the cost-saving measures described above that NMGC employs in engaging and supervising outside counsel, the level of ongoing and anticipated activity, and anticipated increases in expenses. This confirms my opinion that NMGC's estimate of Future Test Year litigation expense is reasonable and representative of the level of expense that NMGC will incur when new rates become effective, and that the amount expected to be spent on litigation is prudent.

A.

Α.

#### IV. RATE CASE EXPENSES

12 Q. DOES THE COMMISSION TYPICALLY LOOK AT ANYTHING SPECIFIC TO
13 DETERMINE WHETHER RATE CASE EXPENSES ARE RECOVERABLE?

Yes. In *In re PNM Gas Services*, 2000-NM-12, ¶¶ 68-75, 129 N.M. 1, 1 P.3d 383, the New Mexico Supreme Court recognized that reasonable and prudently incurred rate case expenses are recoverable as a part of a utility's operating expenses. Typically, when considering such expenses, the Commission starts with estimated rate case expenses. Because rate case expenses are part of a utility's operating costs, a utility ordinarily provides projected rate case expenses in a rate case in order to avoid constant adjustments in the proposed revenue requirement during the proceedings. The Commission then must base its decision on the evidence about the expenses. Historically, the Commission has considered evidence of actual expenditures provided at the end of the case, efforts to minimize legal expenses, and the Commission's own expertise and experience with

1		amounts of rate case expenses typically incurred by a utility in a comparable rate case
2		proceeding. Under standards described by the New Mexico Supreme Court in <i>In re PNM</i>
3		Gas Services, the Commission is not bound to or limited to considering those factors and
4		can consider other types of information such as those reviewed by courts in awarding
5		attorneys' fees. Id.
6		
7	Q.	WHAT AMOUNT OF RATE CASE EXPENSES IS NMGC SEEKING TO
8		RECOVER IN THIS CASE?
9	A.	The total projected rate case expenses in this case are \$2,303,500, which are summarized
10		in NMGC Exhibit AMD-7. These expenses include costs of retaining outside experts,
11		consultants, accounting firms, and attorneys engaged in preparing and litigating this rate
12		case, and include costs for copying, travel and lodging, and miscellaneous expenses. At
13		the time I testify in this proceeding, I will provide an update to NMGC Exhibit AMD-7
14		that will reflect expenses incurred up to that date and a projection of the costs to be incurred
15		through the remainder of the case. This information can also be found in Rule 630
16		Schedule I-1, sponsored by NMGC Witness Buchanan.
17		
18	Q.	ARE THE CURRENT PROJECTIONS OF RATE CASE EXPENSES CONTAINED
19		IN NMGC EXHIBIT AMD-7 REASONABLE AND PRUDENT?
20	A.	Yes. The expenses already incurred and expected to be incurred in litigating this
21		proceeding have been prudently incurred or, in the case of projected amounts, are a
22		reasonable estimate of future costs and are consistent with other Future Test Year cases
23		filed in New Mexico. The rate case expenses detailed in NMGC Exhibit AMD-7, and

1		discussed below are reasonable due to the complexity of the issues in this case, the number
2		of expected parties and witnesses in this case, the anticipated level of discovery and
3		interrogatories, and the anticipated length of the hearing.
4		
5	Q.	ON WHAT BASIS WERE THE PROJECTED AMOUNT OF RATE CASE
6		EXPENSES IN NMGC EXHIBIT AMD-7 DETERMINED?
7	A.	NMGC's engagement of these outside services for this case is a necessary and cost-
8		effective means to meet the requirements of complex rate case filings such as this one.
9		NMGC also considered and evaluated other costs associated with filing a rate case such as
10		those for reproduction and providing notice. As discussed herein, NMGC has implemented
11		processes and mechanisms to effectively control the expenses, including the development
12		of Company resources and the assignment of qualified in-house counsel to oversee and
13		participate in proceedings and the selection of qualified outside counsel from Jennings
14		Haug Keleher McLeod LLP, who have substantial experience with the PUA and regulatory
15		law in general, to handle this proceeding. It is reasonable to retain outside experts and
16		consultants to advise and testify on specific issues in a general rate case proceeding.
17		
18	Q.	IN GENERAL, HOW DID NMGC GO ABOUT CONTRACTING FOR SERVICES
19		AND RETAINING EXPERTS AND CONSULTANTS IN THIS CASE?
20	<b>A.</b>	NMGC's Fleet and Sourcing Handbook (herein, the "Handbook"), provides the guidelines
21		for procurement for NMGC. The Handbook provides for purchases of goods or services
22		through a request for proposal ("RFP") process (formal and informal depending on the size
23		of the purchase), a Preferred Source process, and a Specific Source process. The Handbook

also contains exceptions for certain circumstances, and applicable to this situation is the exception for transactions within the purview of the Company's legal department. The rationale for this exception is that these types of services, retaining outside counsel and expert testimony, does not easily fall within the guidelines of the handbook since the quality of performance of these types of services is difficult to compare solely on a cost basis. Regardless of this exception to the applicability of the Handbook to many of the services identified in NMGC Exhibit AMD-7, the provisions in the Handbook regarding procedures for procurement of services do provide guidance to use to explain how the services for experts and consultants in this case were obtained reasonably and prudently. For this reason, as I discuss the experts and consultants retained for this case, I will refer to various provisions of the Handbook as being illustrative to establish prudency and reasonableness.

A.

## Q. WHICH CATEGORIES OF PROCUREMENT DESCRIBED IN THE HANDBOOK

#### ARE HELPFUL HERE?

The Handbook provides for procurement under an RFP Process or under a Preferred Source process. For purposes of this discussion, an RFP in the Handbook involves a more or less formalized competitive bid process and more formalized compliance with pricing and commercial terms. The Handbook also allows for the procurement of services under a "Preferred Source" arrangement which allows for retention of a service without bids in certain circumstances including unique business considerations.

1		In retaining services and goods for this case, the Company used both a competitive bid
2		process and a Preferred Source process as described below.
3		
4	Q.	HAVING DISCUSSED THIS BACKGROUND, PLEASE START BY DISCUSSING
5		HOW THE "OTHER COSTS" IDENTIFIED IN NMGC EXHIBIT AMD-7 WERE
6		INCURRED.
7	A.	As detailed in NMGC Exhibit AMD-7, the other costs requested in this filing include costs
8		incurred to file the rate application including reproduction costs for documents including
9		the notice to customers, forms updates as needed, and other voluminous rate case
10		documents; travel, meals and lodging costs; administrative help; and other miscellaneous
11		costs necessary for the filing and litigating the case.
12		
13	Q.	ARE THESE "OTHER COSTS" INCURRED BY THE COMPANY REASONABLE
14		AND NECESSARY?
15	A.	Yes. As part of my duties, I work with our rate case team to ensure that "other costs"
16		expenses incurred by the Company are incurred prudently and reasonably. The leadership
17		of the rate case team works to ensure that only reasonable and prudent costs are incurred
18		by the Company for rate case filings. Let me detail some of our efforts to control these
19		costs:
19 20		costs:  • Reproduction services were both competitively bid (Notice to Customers) and
20		• Reproduction services were both competitively bid (Notice to Customers) and

1		• Costs for travel, meals, and lodging are compared and services are selected
2		following a cost and quality comparison including availability. The amount
3		included in NMGC Exhibit AMD-7 anticipates an in-person hearing. This amount
4		would be reduced in the event the hearing is held virtually.
5		• Some administrative services are arranged through Manpower, the employee
6		services firm used by NMGC. NMGC has an ongoing relationship with Manpower
7		for employment services and relies on this firm to provide certain administrative
8		support to the Company.
9		
10		In general, for all the "other costs" contained in NMGC Exhibit AMD-7, the Company
11		engages in a competitive bid process to ensure that lowest cost, best alternative services
12		are chosen to support the Company's filing.
12 13		are chosen to support the Company's filing.
	Q.	are chosen to support the Company's filing.  HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE
13	Q.	
13 14	Q.	HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE
13 14 15	Q.	HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE EXPERTS AND CONSULTANTS NMGC SPECIFICALLY ENGAGED FOR THIS
13 14 15 16		HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE EXPERTS AND CONSULTANTS NMGC SPECIFICALLY ENGAGED FOR THIS RATE CASE PROCEEDING?
<ul><li>13</li><li>14</li><li>15</li><li>16</li><li>17</li></ul>		HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE EXPERTS AND CONSULTANTS NMGC SPECIFICALLY ENGAGED FOR THIS RATE CASE PROCEEDING?  NMGC has retained the following outside consultants and experts in the current rate case
13 14 15 16 17 18		HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE EXPERTS AND CONSULTANTS NMGC SPECIFICALLY ENGAGED FOR THIS RATE CASE PROCEEDING?  NMGC has retained the following outside consultants and experts in the current rate case proceeding. I will briefly describe these consultants and experts, the basis for their
13 14 15 16 17 18 19		HAVING DISCUSSED THE OTHER COSTS, NOW DISCUSS WHAT OUTSIDE EXPERTS AND CONSULTANTS NMGC SPECIFICALLY ENGAGED FOR THIS RATE CASE PROCEEDING?  NMGC has retained the following outside consultants and experts in the current rate case proceeding. I will briefly describe these consultants and experts, the basis for their retention, and identify the prudency and reasonableness of their retention, given the scope

1		All of these experts and consultants were retained for purposes of litigating this case, and
2		because of the exception for legal services, the Company need not expressly comply with
3		the Handbook requirements for hiring experts and consultants. However, here I refer to
4		the categories of procurement in the Handbook as a guide to help establish prudency and
5		reasonableness.
6		
7		TMG Utility Advisor Services
8	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY TMG
9		UTILITY ADVISOR SERVICES ("TMG") TO NMGC FOR THIS CASE.
10	A.	TMG is a consulting service that focuses on Customer Information System ("CIS")
11		upgrades. For this case, TMG has been retained to assist in the preparation of testimony
12		in support of NMGC's investment to upgrade the Company's CIS system.
13		
14	Q.	HOW WAS TMG SELECTED?
15	A.	Given the complexity of the Company's upgrade of its CIS, NMGC first engaged TMG in
16		2018 to help advise the Company in evaluating the need for a CIS upgrade and to analyze
17		the various options available to NMGC. Since then, TMG has also been retained by
18		NMGC to assist the Company in a quality and control assessment of the upgrade as it is in
19		progress. This includes ongoing review of performance and cost. Because TMG has been
20		working with NMGC in these efforts, TMG is well-versed in all aspects of this undertaking.
21		
22		TMG is uniquely qualified to support the Company's efforts to reasonably and prudently
23		upgrade its CIS. Any other entity would necessarily have to be brought up speed on the

1		entirety of the Company's efforts to date. For all these reasons, TMG is a Preferred Source
2		provider.
3		
4	Q.	WHAT IS THE EXPECTED COST TO RETAIN TMG IN THIS CASE, AND IS
5		THIS COST REASONABLE AND PRUDENTLY INCURRED?
6	A.	TMG is charging NMGC approximately \$26,000.00 to support the Company's testimony
7		regarding the Banner upgrade project. For the reasons set forth above, the cost for retaining
8		TMG was reasonable and prudently incurred in light of the importance of this testimony,
9		the complexity of the issues involved in a system upgrade, and TMG's unique expertise
10		and experience with these issues.
11		
12		Concentric Energy Advisors, Inc.
13	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY
14		CONCENTRIC ENERGY ADVISORS, INC. ("CONCENTRIC") TO NMGC AS
15		PART OF THIS CASE.
16	A.	Concentric is an energy and utility consulting firm that was retained in this case to provide
17		support to NMGC with regard to developing the Company's Fully Allocated Cost of
18		Service ("FACOS") and rate design for this case, and to provide rate case paralegal and
19		administrative support.
20		
21	Q.	HOW WAS CONCENTRIC SELECTED?
22	A.	The individual at Concentric who will be working with the Company on the Company's
23		FACOS, Patrick Goschke, is a former employee of NMGC who left the Company to work

1		for Concentric within the last year. Prior to going to Concentric, Mr. Goschke worked on
2		the Company's last rate case in the Company's Finance Department and has unique
3		knowledge of the Company's systems and models. Mr. Goschke will be working with the
4		Company's employees and with the ScottMadden, Inc. ("ScottMadden") rate design expert
5		described below.
6		
7		Concentric has also provided paralegal and administrative support to NMGC in the last
8		two rate cases. The individual at Concentric used in those last two cases, Connie Singer,
9		is again available to assist the Company and, given her knowledge of the Company's prior
10		rate case filings, and her overall familiarity with rate case filings in New Mexico, Ms.
11		Singer is uniquely qualified to provide paralegal and administrative support to the
12		Company in this rate case.
13		
14		Given the unique experience, knowledge, and insight of these two individuals, the
15		Company has retained Mr. Goschke and Ms. Singer through Concentric as Preferred
16		Source providers for their services. In doing so, NMGC considered alternative service
17		providers and determined that the quality of services provided by these two individuals
18		cannot be obtained from another source at the same cost or quality.
19		
20	Q.	WHAT IS THE EXPECTED COST TO RETAIN CONCENTRIC FOR THIS CASE,
21		AND IS THIS COST REASONABLE AND PRUDENTLY INCURRED?
22	A.	For Mr. Goschke's work in support of this rate case, Concentric agreed to charge an hourly
23		rate for all work in this case. NMGC estimates that it will cost a total of \$184,000 for Mr.

1		Goschke's services in preparing the FACOS model, linking the COS and FACOS models,
2		and prepared a significant portion of the 630 Schedules. The cost for retaining Mr.
3		Goschke was reasonable and prudently incurred in light of the importance of areas in which
4		he is involved, the complexity of the issues involved, and his expertise and experience with
5		these issues. These issues are likely to be contested and subject to discovery, and Mr.
6		Goschke brings unique skills and experience to support NMGC with respect to the same.
7		
8		NMGC estimates that it will cost approximately \$40,000 for Ms. Singer's services of
9		administratively handling this rate case which includes costs and expenses. The services
10		Ms. Singer provides cannot be replicated by another individual for the same cost, and
11		because Ms. Singer brings substantial skills and experience to these matters, the cost for
12		retaining Ms. Singer is both reasonable and prudently incurred.
13		
14		PA Consulting Group Inc.
15	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY PA
16		CONSULTING TO NMGC AS PART OF THIS CASE.
17	A.	As discussed by NMGC Witness Buchanan, PA Consulting is a consulting and financial
18		services firm that has been retained to assist NMGC with its cost-of-service model work
19		and in the determination of the Company's revenue requirement in this case. PA
20		Consulting is not developing a new future rate case model, rather it is working under the
21		direction of NMGC to initially populate, update, vet, and provide results from model runs
22		to be used in this case.

1	Q.	HOW WAS PA CONSULTING SELECTED?
2	<b>A.</b>	The Company engaged in a competitive RFP process, involving several competing bidders
3		in order to retain services for these matters. PA Consulting was selected through this
4		process to work with the Company on updating the Company's existing Future Test Year
5		model.
6		
7	Q.	WHAT IS THE EXPECTED COST TO RETAIN PA CONSULTING FOR THIS
8		CASE AND IS THIS COST REASONABLE AND PRUDENTLY INCURRED?
9	A.	NMGC estimates that it will cost \$300,000 to retain PA Consulting in this case. The
10		modeling work required to prepare the Application and respond to discovery in a Future
11		Test Year case is extensive and complex. Additionally, determination of the Company's
12		revenue requirement is an essential aspect of any rate case. PA Consulting has experience
13		in both areas which will assist the Company at a cost that was competitive with proposals
14		from other firms, or even with developing in-house resources for this rate case. As
15		determined through the RFP process, the cost for retaining PA Consulting was both
16		reasonable and prudent given that no Preferred Source was available.
17		
18		<u>ScottMadden</u>
19	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY
20		SCOTTMADDEN TO NMGC AS PART OF THIS CASE.
21	<b>A.</b>	ScottMadden is an energy and utility consulting company retained by NMGC in this case
22		to assist in the preparation and presentation of the Company's anticipated rate design and

1		to testify about the Company's FACOS, proposed return on equity ("ROE"), and capital
2		structure.
3		
4	Q.	HOW WAS SCOTTMADDEN SELECTED?
5	A.	Two consultants from ScottMadden have been retained by the Company: Mr. Timothy C.
6		Lyons has been retained to help prepare and then testify as to the Company's proposed rate
7		design and FACOS; and Mr. Dylan W. D'Ascendis has been retained to help prepare and
8		testify regarding the Company's proposed ROE and capital structure.
9		
10		In retaining both consultants, several potential firms were considered. In both instances,
11		the respective ScottMadden consultants were independently selected based on their
12		experience and expertise in their respective subject areas. Mr. D'Ascendis was selected
13		following a competitive RFP process, and Mr. Lyons was selected based upon his
14		experience, a recommendation from NMGC's prior rate design expert, and his ability to
15		bring to bear the assets of an experienced and knowledgeable team. The choice of one did
16		not influence the choice of the other.
17		
18	Q.	WHAT IS THE EXPECTED COST TO RETAIN THESE INDIVIDUALS AT
19		SCOTTMADDEN, AND IS THIS COST REASONABLE AND PRUDENTLY
20		INCURRED?
21	A.	The determination of the Company's FACOS and the proposed rate design is complex and
22		essential to the Company's rate case. This issue is typically contested and subject to

1		discovery. It is estimated it will cost \$100,000 to retain NMGC Witness Lyons throughout
2		this case.
3		
4		The determination of a proposed ROE and capital structure is complex and essential to the
5		filing of a rate case. These issues are typically contested and subject to extensive discovery.
6		It is estimated it will cost \$130,000 to retain NMGC Witness D'Ascendis throughout this
7		case.
8		
9		As mentioned, the Company selected these experts in part based on an evaluation of their
10		experience and expertise, as well as their ability to bring to bear the assets of an experienced
11		and knowledgeable team to this case. This team concept was deemed important to the
12		Company's determination of best available service in these areas. Given the need for their
13		services and their expertise, as well as given the selection process used, the cost for
14		retaining these two ScottMadden experts were separately determined to be prudent and
15		reasonable.
16		
17		Expergy
18	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY EXPERGY
19		TO NMGC FOR THIS CASE.
20	A.	Expergy is a consulting firm whom NMGC has engaged to prepare the Company's lead
21		lag study.
22		
23		

1	Q.	HOW WAS EXPERGY SELECTED?
2	<b>A.</b>	Expergy has worked with the Company for years on the Company's lead lag studies, is a
3		well-recognized expert in this field, is competitively priced, and is uniquely qualified to
4		provide these services to NMGC. Given its unique experience, knowledge, and insight
5		the Company has retained Expergy as a Preferred Source provider for this case. In doing
6		so, NMGC considered alternative service providers and determined that the quality of
7		services provided by Expergy could not be obtained from another source at the same cost
8		or quality.
9		
10	Q.	WHAT IS THE EXPECTED COST TO RETAIN EXPERGY FOR THIS CASE
11		AND IS THIS COST REASONABLE AND PRUDENTLY INCURRED?
12	<b>A.</b>	NMGC estimates that it will cost \$47,000 to retain Expergy throughout this case. The cost
13		for retaining Expergy is both reasonable and prudent in light of their experience and
14		expertise regarding these matters. Moreover, this cost is similar to prior expenses NMGC
15		has incurred for similar lead lag studies.
16		
17		Marquette Energy Analytics
18	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY
19		MARQUETTE ENERGY ANALYTICS ("MARQUETTE") FOR THIS CASE.
20	<b>A.</b>	Marquette is a forecasting and consulting firm that was retained by NMGC to provide a
21		sales forecast for use in this case.
22		
23	O.	HOW WAS MARQUETTE SELECTED?

1	<b>A.</b>	Marquette is a well-recognized expert in this field and has worked with the Company for
2		years on the Company's forecasting. Marquette performed the design day study analysis
3		used in NMGC's 2020 Integrated Resource Plan ("IRP") and maintains the forecasting
4		model and software used for NMGC's daily gas supply planning and operations.
5		Marquette has been engaged to update the design day study for the Company's 2024 IRP
6		using data and forecasting conventions that are common to the sales forecast analyses.
7		Marquette is uniquely qualified to provide support to NMGC in this case given their history
8		of advising NMGC on forecasting. Utilizing the same consultant for this rate case who is
9		also consulting with the Company the IRP analysis provides cost and administrative
10		efficiencies. Given its unique experience, knowledge, and insight, the Company has
11		retained Marquette as a Preferred Source provider for this case. In doing so, NMGC
12		considered alternative service providers and determined that the quality of services
13		provided by Marquette could not be obtained from another source at the same cost or
14		quality.

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A.

# Q. WHAT IS THE EXPECTED COST TO RETAIN MARQUETTE FOR THIS CASE, AND IS THIS COST REASONABLE AND PRUDENTLY INCURRED?

NMGC estimates that it will cost \$80,000 to retain Marquette for this case. Given the need for their service and their experience and expertise, the cost for retaining Marquette for this case was both prudent and reasonable.

21

1		Ernst & Young
2	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY ERNST &
3		YOUNG TO NMGC FOR THIS CASE.
4	<b>A.</b>	Ernst & Young is an accounting firm whom NMGC has engaged to provide an independent
5		public accountant opinion in compliance with 17.10.630.13(R)(7) NMAC.
6		
7	Q.	HOW WAS ERNST & YOUNG SELECTED?
8	A.	Ernst & Young has worked with the NMGC for years on the Company's accounting needs
9		and is the principal financial auditor for NMGC. Ernst & Young is a well-recognized firm
10		in this field, is competitively priced, and is uniquely qualified to provide these specific
11		services (agreed procedures analysis) to NMGC in this case. Given its unique experience,
12		knowledge, and insight, the Company has retained Ernst & Young as a Preferred Source
13		provider for this case. In doing so, NMGC considered alternative service providers and
14		determined that the quality of services provided by Ernst & Young could not be obtained
15		from another source at the same cost or quality.
16		
17	Q.	WHAT IS THE EXPECTED COST TO RETAIN ERNST & YOUNG FOR THIS
18		CASE, AND IS THIS COST REASONABLE AND PRUDENTLY INCURRED?
19	<b>A.</b>	NMGC estimates that it will cost \$82,000 to retain Ernst & Young for this matter. Given
20		the need for their service and their expertise, the cost for retaining Ernst & Young was both
21		prudent and reasonable.
22		

1		ICF Resources, LLC
2	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY ICF
3		RESOURCES, LLC TO NMGC FOR THIS CASE.
4	A.	ICF is a consulting firm whom NMGC has engaged to analyze the outcome of greenhouse
5		gas ("GHG") emissions reductions initiatives proposed in NMPRC Case No. 21-00267-
6		UT, NMGC's 2021 Rate Case.
7		
8	Q.	HOW WAS ICF SELECTED?
9	A.	ICF has worked with the Company previously, both in recommending possible emissions
10		reductions initiatives as well as analyzing the outcome of such initiatives proposed in
11		NMPRC Case No. 19-00317-UT, NMGC's 2019 Rate Case and reported on in NMGC's
12		2021 Rate Case. Given this history, and access to historical context and information,
13		NMGC has retained ICF as a Preferred Source provider for this case. In doing so, NMGC
14		considered alternative service providers and determined that the quality of services
15		provided by ICF could not be obtained from another source at the same cost or quality.
16		
17	Q.	WHAT IS THE EXPECTED COST TO RETAIN ICF FOR THIS CASE, AND IS
18		THIS COST REASONABLE AND PRUDENTLY INCURRED?
19	A.	NMGC estimates it will cost \$49,500 to retain ICF throughout this case. The cost for
20		retaining ICF is both reasonable and prudent considering their experience and expertise
21		regarding these matters. This cost is similar to prior expenses NMGC has incurred for
22		similar GHG emissions reduction analysis.

23

1		GT Ortiz Energy Consulting, LLC
2	Q.	PLEASE DESCRIBE THE CONSULTING SERVICES PROVIDED BY GT ORTIZ
3		ENERGY CONSULTING, LLC. ("GTO CONSULTING") TO NMGC FOR THIS
4		CASE.
5	<b>A.</b>	GTO Consulting is a utility consulting company that provides advice and guidance on the
6		complex issues to which witnesses must testify in a rate case in New Mexico. Gerard T.
7		Ortiz, the principal of GTO Consulting, has extensive regulatory experience, which
8		includes both overseeing rate cases and testifying numerous times before the Commission.
9		
10	Q.	HOW WAS GTO CONSULTING RETAINED?
11	<b>A.</b>	GTO Consulting has unique expertise regarding witness preparation for regulatory
12		proceedings in New Mexico and has worked with NMGC in its last two rate cases. Given
13		its unique experience, knowledge, and insight, the Company has retained GTO Consulting
14		as a Preferred Source provider for this case. In doing so, NMGC considered alternative
15		service providers and determined that the quality of services provided by GTO Consulting
16		could not be obtained from another source at the same cost or quality.
17		
18	Q.	WHAT IS THE EXPECTED COST TO RETAIN THEM, AND IS THIS COST
19		REASONABLE AND PRUDENTLY INCURRED?
20	A.	GTO Consulting will assist NMGC in preparing witnesses to provide testimony in relation
21		to this case. NMGC estimates that it will cost \$25,000 to retain GTO Consulting. The cost
22		for retaining GTO Consulting was both reasonable and prudent in light of GTO

1		Consulting's skill and expertise and its charges are competitively priced based on the
2		Company's prior experience with others in this field.
3		
4		Jennings Haug Keleher McLeod LLP
5	Q.	PLEASE DESCRIBE THE SERVICES PROVIDED BY JENNINGS HAUG
6		KELEHER MCLEOD LLP ("JHKM") TO NMGC FOR THIS CASE.
7	Α.	JHKM is the outside law firm retained by NMGC to handle this rate case.
8		
9	Q.	HOW WAS JHKM SELECTED?
10	<b>A.</b>	JHKM (formerly Keleher and McLeod) has been the lead outside law firm for NMGC since
11		the Company's formation in 2009. JHKM handles all regulatory matters for the Company
12		as well as many of the other legal needs of the Company. JHKM's attorneys have unique
13		knowledge of NMGC's business and legal affairs. JHKM was retained based on its unique
14		experience and expertise as a regulatory law firm in New Mexico. JHKM's rates are
15		competitive with other law firms in New Mexico. Given its unique experience, knowledge,
16		and insight, the Company has retained JHKM as a Preferred Source provider for this case.
17		In doing so, NMGC considered alternative service providers and determined that the
18		quality of services provided by JHKM could not be obtained from another source at the
19		same cost or quality.
20		
21	Q.	WHAT IS THE EXPECTED COST TO RETAIN JHKM IN THIS CASE, AND IS
22		THIS COST REASONABLE AND PRUDENTLY INCURRED?

1	<b>A.</b>	NMGC estimates that it will cost \$925,000 to retain JHKM throughout this rate case.
2		Given the need for their service and their expertise, the cost for retaining JHKM is both
3		prudent and reasonable.
4		
5	Q.	SHOULD RECOVERY OF THE RATE CASE EXPENSES THAT YOU HAVE
6		DESCRIBED BE AUTHORIZED IN THIS PROCEEDING?
7	A.	Yes. The costs provided in NMGC AMD-7 reflect fair and proper expense amounts which
8		are reasonable and will be prudently incurred in presenting this rate case.
9		
10		V. <u>INSURANCE EXPENSES</u>
11	Q.	WHAT INCREASES IS THE COMPANY SEEING IN ITS COSTS RELATING TO
12		INSURANCE?
13	A.	NMGC has seen an increase in its cost for essentially all lines of business insurance. These
14		projected amounts are provided by our Risk Department at Tampa Electric Company
15		("TEC"), and I have provided these numbers to NMGC Witness Buchanan for inclusion in
16		the model.
17		
18	Q.	CAN YOU EXPLAIN WHY THESE COSTS ARE INCREASING?
19	A.	Yes, I work with the Risk Department at TEC and have discussed the placement of the
20		coverage with the Risk Manager and the Company's insurance broker. The insurance
21		markets are cyclical, and the market has become a "restricted market" over the past three
22		years, where there is more demand for insurance than there is supply. This alone has
23		increased the cost of coverage across all lines of insurance. Company-specific factors also

1		come into play in pricing, such as loss history. Additionally, some lines of insurance, such
2		as cyber insurance, have seen significant price increases as industry claims under such
3		policies have increased.
4		
5	Q.	ARE THE AMOUNTS THE COMPANY EXPECTS TO PAY FOR PROPERTY,
6		GENERAL LIABILITY, AND OTHER INSURANCE IN THE FUTURE TEST
7		YEAR REASONABLE?
8	A.	Yes. We evaluate the Company's coverage needs to put together a package of insurance
9		policies that together limit or reduce the exposure of the Company to any given insurable
10		event. The Risk Manager uses multiple insurers to cover our risks and works with our
11		insurance broker to ensure that the terms and conditions of our insurance placement are
12		fair and reasonable, and consistent with prevailing insurance market conditions. We also
13		review our deductible levels and purchase limits to ensure they are appropriate.
14		
15		It is a prudent management decision to purchase appropriate insurance to protect the assets
16		and operations of the Company and thus, it is reasonable and prudent to incur these
17		expenses. This is a benefit to the financial health and stability of NMGC, which is
18		beneficial to its customers.
19		
20	V	I. COMPLIANCE WITH 17.1.2.10(B)(2)(d) NMAC – PRIOR FINAL ORDERS
21	Q.	WHAT DOES 17.1.2.10(B)(2)(D) NMAC REQUIRE OF UTILITIES?
22	A.	17.1.2.10(B)(2)(d) NMAC requires all utilities applying for new rates to provide a
23		statement setting forth the utility's compliance or failure to comply with each part of the

1		Commission's final orders in each of the utility's cases decided during the preceding five
2		years.
3		
4	Q.	IS NMGC IN COMPLIANCE WITH THE COMMISSION'S FINAL ORDERS IN
5		EACH OF NMGC'S CASES DECIDED DURING THE PRECEEDING FIVE
6		YEARS?
7	A.	Yes, NMGC is in compliance with all Commission final orders in each of NMGC's cases
8		decided during the preceding five years. Pursuant to the provisions of 17.1.2.10(B)(2)(d)
9		NMAC, NMGC files with the Commission annually its Annual Final Order Report
10		pursuant to the 17.1.2.10(B)(2)(d) NMAC" (the "Final Order Report"). NMGC last filed
11		its Final Order Report on May 1, 2023. The Final Order Report details all final order
12		requirements from the preceding five years applicable to NMGC and demonstrates that
13		NMGC is in compliance with those requirements.
14		
15	Q.	DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?
16	A.	Yes.