

Natural Gas Pipeline



March 2018 | nmgco.com

Water Heater Safety - Prevent Scald Burns

Did you know that hot water is the leading cause of scald burns and admissions to hospital burn units? Most scald burns can be prevented. It is important to keep your water heater set at a recommended safe temperature: 120°F.

Babies, young children under the age of five, the elderly and sick people may not be able to respond quickly when in contact with hot water and are most easily burned. It takes less than three seconds to produce a partial-thickness burn when the water temperature is 145°F, but it takes much longer — about five minutes — when the water



temperature is 120°F.

This lower water temperature also uses less natural gas and can help you save money on your bills. Yet, this lower water temperature has not been found

to present other problems for consumers, such as not having enough hot water or not cleaning clothes or dishes well.

More information is available at www.ameriburn.org.

FREE Low Flow Pack



Get your **FREE Low Flow Pack** today! Visit our website at www.nmgco.com and click on the Energy Efficiency Programs tab to request a free Low Flow Showerhead Pack. This includes one high-quality low flow showerhead, a kitchen swivel faucet aerator and two bathroom aerators. **Over the lifetime of the FREE Low Flow Showerhead Pack, you could save up to \$150 on your natural gas bill and 75,000 gallons of water. This is a \$38 retail value.**

It pays to go low flow. Our **FREE** low flow pack will help you avoid wasting water by improving the efficiency of water flow in your shower and faucets. You will also receive a roll of plumber's tape and installation instructions. You can start saving money now!

Customer Safety: Know About Carbon Monoxide

Customer safety is important to us, and that's why we want you to know more about the dangers of carbon monoxide. Carbon monoxide is an odorless, invisible gas. It is produced when any type of fuel – such as natural gas, gasoline, kerosene, propane, and wood – burns incompletely because of insufficient oxygen. Carbon monoxide poisonings occur more often during the fall and winter when fuel burning appliances such as furnaces are in use and doors and windows are kept closed.



How to Contact the NMPRC

Meetings of the New Mexico Public Regulation Commission (NMPRC) are open to the public. Copies of the NMPRC Open Meeting Policy and Notice are available at the NMPRC office (P.E.R.A. Building, 1120 Paseo de Peralta, Santa Fe, NM 87504-1269) or at www.nmprc.state.nm.us/. Copies are also available at New Mexico Gas Company Business Offices. To find an office near you, visit www.nmgco.com, or call us at **1-888-NM-GAS-CO (1-888-664-2726)**.

Connect with US on Social Media

Want to be part of the discussion? Come join us! Like New Mexico Gas Company on Facebook and LinkedIn, subscribe to our YouTube channel and follow **@nmgasco** on Twitter to stay connected and receive the latest news, important safety and energy savings tips, helpful customer service information and much more!



HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:

1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours:
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig



@nmgasco



Facebook.com/NMGasCo



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@nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final March cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3482 and last March's cost of gas was \$0.3169. The estimated average home gas use for March is 61 therms, and the estimated average residential gas bill for March is \$48.

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