

Natural Gas Pipeline New Mexico GAS COMPANY[®] AN EMERA COMPANY



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SAFETY
NEW MEXICO GAS COMPANY

Your Safety is our Business

Our safety slogan has never been more true. We have always placed safety as our No. 1 priority. Watch for our new safety logo on every safety message as we brand our safety content in 2019 to make it easier for you to notice. Be sure to follow us on social media and visit our website at www.nmgco.com for the latest safety information.

Protect Yourself from Carbon Monoxide

Safe, clean, reliable natural gas is a smart way to stay warm and comfortable this winter. When appliances are installed properly and operating efficiently, natural gas burns cleanly and safely. But it's important to make sure all fuel-burning heaters and appliances are working properly to prevent the creation of carbon monoxide. To ensure that your gas appliances are performing safely and efficiently consult a licensed plumber or HVAC contractor.

Assistance with Your Heating Bill

If you need help paying your NMGC heating bill, you may be eligible for the **Low-Income Home Energy Assistance Program (LIHEAP)**. This fund is administered through the New Mexico Human Services Department (HSD) and provides assistance to income-qualifying New Mexico residents. You can apply for LIHEAP assistance at any one of the 40 HSD offices across the state.

To find the office near you, call HSD at **1-800-283-4465** or visit www.hsd.state.nm.us/isd/liheap.html. If you live on Tribal

lands, please call NMGC at **1-888-664-2726** or visit www.nmgco.com for application

information. To find out if you qualify for LIHEAP, see the income guideline chart.

Household Size	Monthly Income
1	\$1,518
2	\$2,058
3	\$2,598
4	\$3,138
5	\$3,678
6	\$4,218
7	\$4,758
8	\$5,298
Each Additional	\$540

In addition, you may qualify for help from NMGC's sponsored heating assistance fund, HEAT New Mexico. Administered by the Salvation Army, HEAT New Mexico funds are distributed on Jan. 1 of each year on a first-come, first-served basis until the fund is depleted. To be eligible for assistance, customers must first apply for LIHEAP. For more information, please call the Salvation Army at **505-872-1171**.



Did You Know?

Pipelines are the safest, most environmentally-friendly and most efficient and reliable mode of transporting natural gas, according to the U.S. Department of Transportation. The natural gas industry operates 2.4 million miles of transmission and distribution pipelines across the country, providing service to more than 177 million Americans.

**Source American Gas Association*



Connect with US on Social Media

Want to be part of the discussion? Come join us! Like New Mexico Gas Company on Facebook and LinkedIn, subscribe to our YouTube channel and follow @nmgasco on Twitter to stay connected and receive the latest news, important safety and energy savings tips, helpful customer service information and much more!



HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:


1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours:
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig

 @nmgasco

 Facebook.com/NMGasCo

 @nmgasco

 @nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost of natural gas from suppliers directly on to you. December's cost of gas is \$0.2896. The January cost of gas can be found as a line item on your bill beginning January 1st. Last January's cost of gas was \$0.3287. The estimated average home gas use for January is 125 therms and the estimated average residential gas bill for January is \$107.

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