



New Mexico
GAS COMPANY®
AN EMERA COMPANY

FOR IMMEDIATE RELEASE

FOR MORE INFORMATION, CONTACT:

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NEW MEXICO GAS COMPANY CORONAVIRUS PRECAUTIONS

CUSTOMERS ARE ENCOURAGED TO PAY BILLS ONLINE, BY MAIL OR BY PHONE

ALBUQUERQUE, N.M. – During the current period of heightened concern surrounding COVID-19 (Coronavirus), New Mexico Gas Company is encouraging customers to pay their bills by postal mail, online or by calling the customer contact center.

“We care about the health and safety of our customers and our employees,” NMGC President Ryan Shell said. “This request is a precaution aligned with expert guidance to limit person-to-person contact and to avoid crowding.”

NMGC operates 22 customer walk-in offices across New Mexico. Although customers are encouraged to limit their visits, each office remains open for anyone who needs in-person assistance with a billing or service matter.

Customers can sign up for electronic billing on the New Mexico Gas Company website, www.nmgco.com or call 1-888-664-2726 to speak with a customer service representative about any issue related to their natural gas service.

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About New Mexico Gas Company

As the largest natural gas distribution utility in the state, New Mexico Gas Company serves 530,000 customers throughout New Mexico. New Mexico Gas is a subsidiary of Emera Inc. Visit our website at www.nmgco.com

About Emera

Emera Inc. is a geographically diverse energy and services company headquartered in Halifax, Nova Scotia, with approximately \$32 billion in assets and 2019 revenues of more than \$6.1 billion. The company primarily invests in regulated electricity generation and electricity and gas transmission and distribution with a strategic focus on transformation from high carbon to low carbon energy sources. Emera has investments throughout North America, and in four Caribbean countries. Emera’s common and preferred shares are listed on the Toronto Stock Exchange and trade respectively under the symbol EMA, EMA.PR.A, EMA.PR.B, EMA.PR.C, EMA.PR.E, EMA.PR.F and EMA.PR.H. Depositary receipts representing common shares of Emera

are listed on the Barbados Stock Exchange under the symbol EMABDR and on The Bahamas International Securities Exchange under the symbol EMAB. Additional Information can be accessed at www.emera.com or at www.sedar.com.