

Natural Gas Pipeline



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COULD YOU BE SAVING MONEY ON YOUR GAS BILL?

Increasing the energy efficiency of your home can help lower your natural gas bill. Our Home Energy Analyzer tool is designed to help you uncover energy savings opportunities. In just five minutes, you can create a Home Profile that will show your home's energy ranking, offer upgrade recommendations, and give you a savings estimate. There is no sign up or personal information required.

NMGC also offers rebates on a variety of appliances and upgrades that will save you energy and money. Current programs include residential attic or ceiling insulation, Energy Star water heaters, smart thermostats, and Energy Star space heaters. Plus, get a free a high efficiency showerhead and water savings kit.



Get started on your Home Profile and see all available rebates at: www.nmgco.com/en/energy_efficiency.

SAFETY MESSAGE: WATER HEATER SETTINGS

Did you know that hot water is the leading cause of scald burns and admissions to hospital burn units? A safe recommended temperature is 120 degrees Fahrenheit. In addition to preventing injury, this setting also uses less natural gas and helps you save money.



NEED HELP PAYING BILLS? ASSISTANCE IS AVAILABLE

If you've experienced financial hardship and need support to pay utility bills, there are several local resources that can help.

See if you qualify for assistance at www.nmgco.com/en/assistance.



2022 Native American Scholarship Recipients

NATIVE AMERICAN SCHOLARSHIP PROGRAM

New Mexico Gas Company's Native American Scholarship Program application period opens April 3 and runs through May 5. NASP provides funds to students in traditional associates, bachelors and master's degree programs, as well as certification from trade schools or specialized technical training. Learn more and apply: www.nmgco.com/en/native_american_scholarship_program.

BUDGET BILLING KEEPS PAYMENTS PREDICTABLE

To help our customers avoid wide month-to-month differences in natural gas bills, we offer a convenient program called Budget Billing. This program averages your payments throughout the year so that you pay a predetermined amount each month. The amount is based on usage history, and is reviewed and will be adjusted periodically to help avoid over or underpayments.

To be eligible for Budget Billing, you must be current in your bill payments. Enrollment is open to eligible customers at any time. You may also leave the program at any time and any underpayments or overpayments will be reflected on your next bill statement. To enroll, call Customer Service at 1-888-664-2726 or visit www.nmgco.com/en/about_your_bills.



The Cost of Gas

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas purchased on behalf of customers but passes the cost from suppliers directly on to you. Current rates are available on our website at www.nmgco.com/en/cost_of_gas or by calling 1-888-664-2726.

CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish at any New Mexico Gas Company Business Office or on our website. You may also request a copy to be mailed to you by calling or emailing us.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

PHONE

Customer Service Email:
customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro) or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours
7:30 AM - 6 PM weekdays

Gas Leaks/Emergencies 24/7
1-888-NM-GAS-CO
(1-888-664-2726)

ONLINE

Website
www.nmgco.com

New Mexico 811
Call 811 before you dig



@nmgasco



Facebook.com/NMGasCo



@nmgasco



@nmgasco

MAILING ADDRESSES

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