

Natural Gas Pipeline New Mexico GAS COMPANY[®] AN EMERA COMPANY



January 2020 | nmgco.com



SEWER PIPE SAFETY

Natural gas utilities across the country have discovered locations where natural gas pipes were inadvertently installed through sewer pipes. This is known as a cross-bore. It doesn't create a safety hazard as long as the natural gas pipe is undamaged. However, damage to gas pipes can occur when equipment is used to unclog sewer pipes. This can lead to a leak that could result in a fire or explosion, possibly causing injury or even death to those who unclog the sewer pipes and to those who are inside structures that are connected to the sewer pipe.

New Mexico Gas Company has hired Pro-Pipe, a contractor, to inspect sewer lines across New Mexico Gas Company's service areas. Pro-Pipe will confirm gas pipelines have not intersected with sewer lines. See https://www.nmgco.com/en/Sewer_Work_Safeguards for more information.

Customers with questions can call 1-888-664-2726.



Economic Development Fueled by New Mexico Gas Company

New Mexico Gas Company is committed to making our state a better place to live and do business. One of the ways we strive to improve New Mexico is through a \$5 million economic development fund provided by our corporate owner, Emera Inc. In handing out awards to organizations across the state, Emera and New Mexico Gas Company are seeking to build collaborative relationships that foster a culture of innovation and entrepreneurship. Our goal is to develop infrastructure and promote economic prosperity in New Mexico. We do this because we care about the places where we live and work.



Assistance with Your Heating Bill

If you need help paying your NMGC heating bill, you may be eligible for the Low-Income Home Energy Assistance Program (LIHEAP). This fund is administered through the New Mexico Human Services Department (HSD) and helps income-qualifying New Mexico residents. You can apply for LIHEAP assistance at any of the 40 HSD offices across the state.

To find the office near you, call HSD at 1-800-283-4465 or visit www.hsd.state.nm.us. If you live on Tribal lands, please call NMGC at 1-888-664-2726 or visit www.nmgco.com for application information. To find out if you qualify for LIHEAP, see the income guideline chart.

In addition, you may qualify for help from NMGC's sponsored heating

assistance fund, HEAT New Mexico. Administered by the Salvation Army, HEAT New Mexico funds are available on Jan. 14, 2020 on a first-come, first-served basis until the fund is depleted. To be eligible for assistance, customers must first apply for LIHEAP. For more information, please call the Salvation Army at 505-872-1171.

Household Size	Monthly Income
1	\$1,561
2	\$2,114
3	\$2,666
4	\$3,219
5	\$3,771
6	\$4,324
7	\$4,876
8	\$5,428
Each Additional	\$553

HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:


1-888-NM-GAS-CO
(1-888-664-2726)
Call Center Hours:

7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig

 @nmgasco

 Facebook.com/NMGasCo

 @nmgasco

 @nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

Connect with us!

Why wait for important safety tips, advice on energy savings, helpful customer service information, fun facts and more? Like, follow and subscribe to our social media on Facebook, Twitter, LinkedIn and YouTube platforms @nmgasco to always stay in the know!



THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost of natural gas from suppliers directly on to you. December's cost of gas is \$0.2444. The January cost of gas can be found as a line item on your bill beginning January 1st. Last January's cost of gas was \$0.3213. The estimated average home gas use for January is 118 therms and the estimated average residential gas bill for January is \$77.

We do not make a profit on the natural gas we purchase on behalf of our customers.