



PARTNERING FOR THE FUTURE: HYDROGEN BLENDING COMING TO NM

INNOVATIVE PROJECT IS EXPECTED TO REDUCE GREENHOUSE GAS EMISSIONS FOR NMGC'S SYSTEM

New Mexico Gas Company is starting a pilot project with Albuquerque-based Bayotech to test the blending of hydrogen with natural gas. This project will help us learn more about the potential for hydrogen to reduce greenhouse gas emissions.

If successful, NMGC believes blending has the potential to result in as much as a 10 percent reduction in emissions.

"This is an enormous opportunity for the entire state," said New Mexico Governor Michelle Lujan Grisham at an event last month announcing the partnership.

Initially, the pilot project will be executed in a closed system where the blended gas will be tested in appliances that NMGC customers typically use in their homes and businesses. A subsequent phase of the pilot project will involve the blending of hydrogen with natural gas in small segments of the distribution system that serves customers.

"Because combustion of hydrogen emits only water, blending hydrogen into natural gas reduces the greenhouse gas intensity of the natural gas stream, with the potential for creating lower-carbon energy for our customers," said Ryan Shell, President of New Mexico Gas.



"This is critically important for the future of our state," said NMGC Vice President of Regulatory, Strategy and External Affairs Gerald Weseen.

"Hydrogen blending leverages our state's natural gas resources, as well as the Company's existing infrastructure and expertise."

Phase 1 of the pilot project is just beginning. Pre-mixed hydrogen and natural gas are being tested in a portion of the NMGC system that does not serve customers. The Company will test the blended hydrogen and natural gas on appliances, with a focus on safety and training as well as appliance performance.

In Phase 2, planned for late 2022 or early 2023, hydrogen will be blended into an isolated part of the Company's distribution system that serves customers.

"We're excited to partner with New Mexico Gas on this innovative project," said Mo Vargas, Bayotech's CEO. "With the commissioning of a Bayotech hydrogen hub in Albuquerque, transportation and industry in New Mexico will now have a local source of reliable, economical and clean hydrogen to decarbonize their businesses."

The cost of initial work on hydrogen blending has been paid entirely from a research and development fund provided by Emera Inc., NMGC's parent company.

THE GIFT OF HEAT: Looking to surprise a friend or family member? You can pay their natural gas bill or a portion of it. Just call us at 1-888-664-2726 with the recipient's full name and address.



SEWER LINE SAFETY

Natural gas utilities across the country have discovered locations where natural gas pipes were inadvertently installed through sewer pipes. This is known as a cross-bore. It doesn't create a safety hazard as long as the natural gas pipe is undamaged. However, damage to gas pipes can occur when equipment is used to unclog sewer pipes.



This can lead to a leak that could result in a fire or explosion, possibly causing injury or even death to those who unclog the sewer pipes and to those who are inside structures that are connected to the sewer pipe.

New Mexico Gas Company has hired Pro-Pipe, a contractor, to inspect sewer lines across New Mexico Gas Company's service areas. Currently, these crews are working in Albuquerque and the Silver City area. Pro-Pipe will confirm gas pipelines have not intersected with sewer lines.

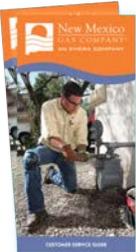
See nmgco.com/en/Sewer_Work_Safeguards for more information, or call 1-888-664-2726.

LET'S MAKE AN E-CONNECTION!



Want to be part of the discussion? Come join us! Like New Mexico Gas Company on Facebook, LinkedIn, subscribe to our YouTube channel and follow @nmgasco on Twitter to stay connected and receive the latest news, important safety and energy savings tips, helpful customer service information and much more!

CUSTOMER SERVICE GUIDES



A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish at any New Mexico Gas Company business office or on our website. You may also request to have a copy mailed to you by calling or emailing us.

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost from suppliers directly on to you. Current rates are available on our website at www.nmgco.com/en/cost_of_gas or by calling 1-888-664-2726.

ASSISTANCE IS AVAILABLE

We know many individuals and small businesses have been impacted by the pandemic, and we're doing our part to help New Mexico's recovery. Using shareholder resources, we have established \$1.2 million in assistance funding for residential and small business customers.

If you've experienced financial hardship, local resources are ready to help. Visit nmgco.com/assistance for information.

HOW TO REACH US

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

PHONE

Customer Service
505-697-3335 |
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(1-888-664-2726)

Call Center Hours

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Gas Leaks/Emergencies 24/7

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ONLINE

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New Mexico 811

Call 811 before you dig



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