



FOR IMMEDIATE RELEASE

FOR MORE INFORMATION, CONTACT:

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**RELIEF FOR FEDERAL EMPLOYEES DURING SHUTDOWN
NO WINTER DISCONNECTS FOR THOSE FURLOUGHED**

ALBUQUERQUE – Federal employees who are working without pay or furloughed as a result of the federal government shutdown should call New Mexico Gas Company to discuss payment arrangements for their residential service and to inquire about other available assistance.

For those federal employees, disconnections for non-payment are being suspended for the winter heating season and they will not be charged late payment penalties. Affected federal employees can also call to learn about assistance programs that are offered to all customers.

Customers can call 1-888-664-2726 or visit any of our 22 customer walk-in payment offices across New Mexico. A list of locations is available [here](#).

Customers who are affected will need to verify their active federal employment status. This can be done by presenting a government employee photo identification, a badge or other documentation at any NMGC walk-in office or to an NMGC field collector.

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About New Mexico Gas Company

As the largest natural gas distribution utility in the state, New Mexico Gas Company (www.nmgco.com) provides service to more than 550,000 homes and businesses throughout New Mexico. The Company has about 740 employees in 26 offices, who are responsible for safely and reliably operating more than 12,000 miles of pipelines. New Mexico Gas Company is a subsidiary of Emera Inc., an expert team of utility and energy services companies serving 2.5 million customers in the U.S., Canada, and the Caribbean. Emera has headquarters in Halifax, Nova Scotia.